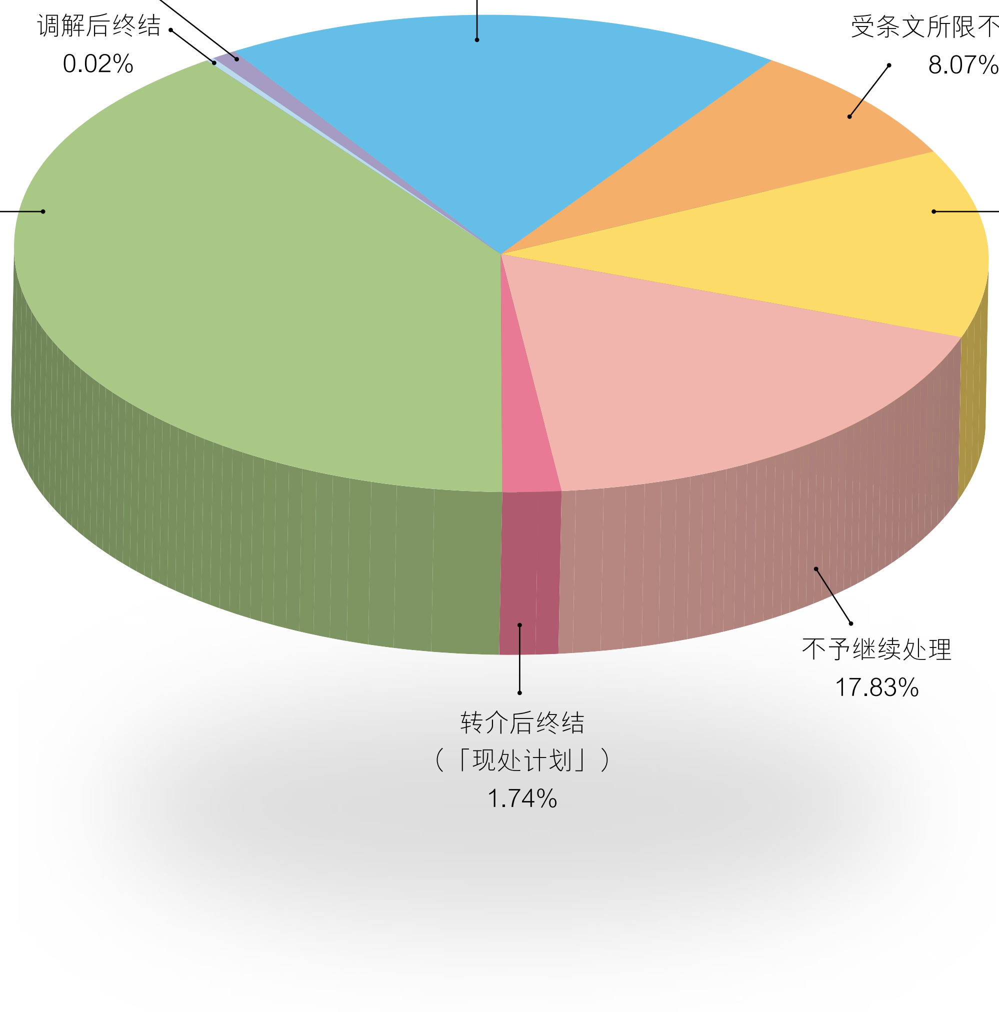
表 6

已终结的投诉个案分类：4,644 宗